

14 DAY RETURNS & EXCHANGES

We accept returns & exchanges 14 days from the date of purchase on

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A 15% restocking fee will be charged on returns or exchanges of any opened:....., unless defective.

30 DAY RETURNS & EXCHANGES

We accept returns & exchanges 30 days from the date of purchase on the remainder of our merchandise.

Exceptions to the 30 day policy include: opened

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You may EXCHANGE these items for the same..... if the original is defective. We do NOT accept returns on these items if opened and non-defective. If any item is returned with any of the original package contents missing, the full purchase price will not be refunded.

PLEASE SAVE YOUR RECEIPT

Your original receipt is required and a valid ID may be required for all returns, exchanges, price matches and warranty repair services.

Refunds of cash purchases over \$250 and check purchases over \$100 will be issued by check from our corporate office within 14 business days of the return.

No refund on labor or installation services.

If you have any question about the purchase of a Performance Service Plan or Product replacement Plan, please carefully read the terms and conditions of the brochure and then see a sales associate or store manager.

Spectrumcosmeticslabs.com™ return and exchange information and price match policy may vary slightly from in-store policies. Please see Spectrumcosmeticslabs.com for complete details.

Copies of Manufacturer's Warranty text available upon request.

We'll beat their lowest price. If, within 30 days (14 days for
.....)

of your purchase from Independent Beauty, you find the competition offering a lower price, we will refund the difference plus another 10% of the difference. See a Spectrum Cosmetics Labs, Inc. representative for details.

Thank for your cooperation in helping us serve you.